

Staff Case Study

Name: Angela Wright

Job Role: Showroom Admin Support

Where: Covers Home Ideas, Chichester



Angela has been working for Covers Homes Ideas in Chichester for the last eight years, helping to support the administration department. Before joining the company, she worked in a similar role for a competitor business.

What does your job involve?

I ensure that customer orders are fulfilled and that the business operates efficiently. This involves carrying out tasks such as ordering kitchens and bathrooms on behalf of customers, setting up deliveries, creating invoices, dealing with any customer complaints and ensuring everything is logged and filed accordingly.

In my role it's really important to be organised. Luckily I have good attention to detail, which is essential when I'm completing orders for customers – I love it when I see them getting their dream kitchen or bathroom and I get to be part of the process.

It's a busy and enjoyable role – there's always something to do or something new to learn.

Why do you love working at Covers?

There's a great atmosphere at Covers and I work with a fantastic bunch of people. I always feel looked after and I hope I'm here for many years to come.



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